

OUR RESTAURANT SERVICE SAFETY MANIFESTO

What we promise you we'll do – and what we kindly ask you do, too – to ensure yours and our team's safety when you dine at Eataly this summer.

5 THINGS WE PROMISE YOU

1 NO CROWDS

We have developed a system to avoid the creation of crowds inside the store and to make your experience safe and seamless.

This will also help us ensure the number of guests in the store is kept to a minimum.

2 LIMITED CONTACT

We'll limit your contact with our team to as few people as possible, assigning specific team members to your table.

This will help us – and the health community – to achieve full contact tracing if necessary.

3 TOGETHER APART & APART TOGETHER

You'll notice our dining rooms have changed, with tables farther apart and room dividers in place.

We've taken care to make sure our newly designed space both keeps us safe and helps us feel together.

4 CLEANED & DISINFECTED

Only you will touch your table, your chair, your utensils, your menu, your glass...even your water.

Our team will set up and disinfect your table completely between seatings according to Public Health Agency of Canada protocol, so that you can sit down to enjoy your meal safely.

5 WE ARE STILL EATALY

All of us at Eataly are driven by a genuine passion for food and wine, and we will never stop doing our very best to provide you the same great experience we have always loved offering to you.

3 THINGS WE ASK YOU

1 PLEASE, BE MINDFUL OF OUR TEAM'S SAFETY AS MUCH AS YOURS

We ask that you disinfect your hands, sneeze or cough in your elbow, and wear your mask before and after your meal.

2 LET US SERVE YOU ...WITH LIMITED CONTACT

We'd typically check in with you during your meal, but we believe it's best to minimize contact at this time.

When you place your order, and when you receive it, please do your best to ask your server for everything you may need at once so as to avoid additional back-and-forth.

3 HELP US CREATE A SAFE EXPERIENCE FROM START TO FINISH

We strongly recommend cashless payment, using your smartphone or your credit card.

Grazie for choosing to share your dining experience with us – buon appetito!